



VENEZUELA

Simplification of Processes

ASYCUDAWorld played a key role in simplifying Customs clearance processes, facilitating trade and revenue collection

Situation

Venezuela's revenue service (SENIAT) sought increase of operational capacity through the introduction of an advanced computerized system to fully automate and simplify the goods' clearance process and facilitate trade.

Solution

Before the deployment of ASYCUDAWorld, SENIAT and ASYCUDA worked hand in hand to reengineer Customs business processes aiming at simplifying the Customs clearance procedure and processes. Bespoke modules including e-payment functionality, interfaces and concepts for efficient revenue collection were implemented along with ASYCUDAWorld. The concept of smart e-document management was introduced for the management and control of declarations-supporting documents like commercial invoices and value declarations. The ASYCUDA Value Declaration module provides detailed information on commercial transactions for imported goods which influence the calculation of taxes. Interfaces were also implemented to share information with the Central Bank on applicable exchange rates and with the internal revenue system.

Result

The implementation of ASYCUDAWorld had several impacts on trade facilitation, such as:

- "Maritime and Air documents processing used to respectively be 30-40 days and 8 days, generating high storage costs and are now respectively less than 2 days and 8 hours." Emilia Peraza, Taurel Operations Director, Avex Director
- Increased transparency thanks to the traceability of all the operations into the system
- Reduced clearance time from 8 days in 2019 to 6 days for the first semester of 2020
- Improved risk management through electronic processing of information prior to arrival
- Simplified compilation of trade statistics through automated generation of reports and statements.

7 Steps
Simplified Customs clearance procedure from 30 before the implementation

This photo was taken before the COVID19 pandemic.



ASYCUDA came to change the way of doing things, not only in the public sector but also in the private sector. Currently, the several logistic auxiliar users are quite different after ASYCUDA arrival: better prepared, more aware of the technological advances, and always ready to do our job in the best possible way.



*Emilia Peraza,
Taurel Operations Director, AVEX Director*

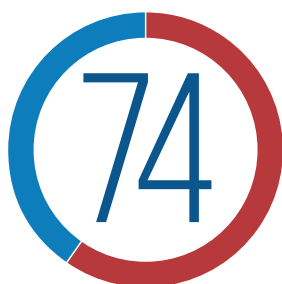
Partners:



VENEZUELA

Simplification of Processes

Total Number of Customs Offices



44 Computerized



30 Paper-based

Volume of Activity (2019)

(2019)



24,658

Customs **Manifests**



136,790

Customs **Waybills**



183,848

Import Declarations



16,801

Export Declarations



1,857

Transit Declarations

Exports (2019)

5.9

Billion US\$



Imports (2019)

6.4

Billion US\$

Persons Trained

(Approximate)



2,500

Men



2,500

Women